

September 10, 2021

To All Provider Agencies:

We are approaching the Fiscal Year End, which runs October 1, 2020, through September 30, 2021.

This means that any claims that you may still need processed have a much smaller window. While you typically have up to a month to submit claims for payment, ANY dates of service prior to October 1, 2021 MUST be submitted to us **BY MONDAY, OCTOBER 4, 2021, at 4pm.** *We are unable to make any exceptions.*

As we end the current Fiscal Year and move onto the next, we also wanted to provide you with a few updates and reminders so that we may all have a successful year ahead:

- As of October 1, 2021, the HK modifier is no longer in use.
- Changes have been made to the H2014 and H2023 CPT codes. Please see attached.
- The Arc of Oakland County's FMS department is working towards the implementation of DCI and the removal of Streamline Healthcare solutions. We will keep you up to date on our current status and will be reaching out to you to schedule training.

If you have any questions or concerns, please contact Lawrence Bizon, lbizon@thearcoakland.org, or Megan Arnold, marnold@thearcoakland.org, or call our office at 248-816-1900 and press 1 when prompted to be forwarded to the FMS department. We look forward to working with you in the new 2022 Fiscal Year!

Thank You,



Lawrence Bizon & Megan Arnold
The Arc of Oakland County

Achieve with us.®